



**Mission:** Empowering individuals and engaging communities to end domestic violence.

Job Title: Technology Application Integration Specialist	Salary Classification: Exempt \$67,500 per year
Reports To: Senior Project Specialist	FLSA: Salaried – part-time – 30 hours per week with potential to go full-time.
Supervises: N/A	
Location: Primarily remote	Date: October 2024

The Geiger Institute, a division of the Jeanne Geiger Crisis Center, is a national initiative to end domestic violence homicides. We partner with communities to implement proven homicide reduction strategies, develop new solutions, and evaluate effectiveness. Through these collaborative partnerships, we create pathways to safety for those most at risk of fatal intimate partner violence.

The Geiger Institute is in the process of developing a web-based application to leverage the power of technology to reduce intimate partner homicides. The IMPACT system (Improving Measurement, Processes and Collaboration through Technology) will support the scaling of the Institutes homicide reduction strategies by automating data collection, enhancing data analytics, and providing access to online training and technical assistance.

**Primary Responsibilities:** We are seeking a highly motivated and detail-oriented Technology Application Integration Specialist to join the Geiger Institute team. The Technology Application Integration Specialist will be responsible for collaborating with software developers on the design, implementation and maintenance of our software solutions to advance the Geiger Institute’s mission. The Technology Application Integration Specialist will need a blend of technical, managerial, and communication skills.

Key skills and qualifications should include:

**Technical Background:**

- Understanding of -web-based applications
- Ability to understand and assess the software architecture proposed by the third-party developers.
- Familiarity with API design, system integration, and related tools
- Familiarity with cloud platforms (AWS, Azure, GCP)

**Project Management:**

- Expertise in managing software development projects, including timelines, budgets, and resources.
- Proven experience in coordinating with external software vendors, ensuring contract terms are met, and overseeing the project's adherence to quality and time standards.

**Communication Skills:**

- Excellent communication skills to bridge the gap between non-technical stakeholders within the Geiger Institute and the external development team.
- Strong reporting skills to keep all parties informed about project progress, roadblocks, and solutions.
- Provide training and resources to guide customers through the onboarding process and help customers effectively use our application.

**Quality Assurance:**

- Experience with quality assurance processes to ensure the application meets predefined standards and works effectively upon delivery.
- Ability to coordinate and oversee the UAT phase to confirm that the application meets the Institute's operational needs.

**Technical Support:**

- Conduct product demonstrations and presentations to prospective clients to promote IMPACT and further the mission of the Institute.
- Offer ongoing technical support and training to customers, enabling effective use of IMPACT and addressing and resolving issues promptly.
- Collaborate with developers to troubleshoot and resolve issues.
- Facilitate API connection with customers.

**Data Analytics and Visualization:**

- Create visual representations of data to communicate insights and advance efforts to reduce intimate partner homicide.
- Translate complex data sets into visual stories through data visualizations and dashboards.

**Knowledge/Skills/Experience Required/Preferred:**

- Web-based application integration
- Customer onboarding and technical support
- Customer relations and support



- Data analytics and visualization
- Strong communication and interpersonal skills
- Ability to explain technical concepts to non-technical users
- Excellent problem-solving abilities
- Teaching, facilitation, and training experience
- Experience working with diverse groups of people
- Highly organized, detail-oriented, and able to manage multiple projects simultaneously in a fast-paced environment
- Understand and celebrate gender diversity and gender/racial/Queer justice
- Demonstrate a willingness to positively contribute to the growth and development of our mission and values
- Victims/Survivors are highly encouraged to apply
- Members of most impacted communities with lived experience are highly encouraged to apply

**Education:**

Bachelor's degree in computer science, Data Science, Data Analytics, Management Information Systems, or a related field preferred.