

Jeanne Geiger

CRISIS CENTER

Mission: Empowering individuals and engaging communities to end domestic violence.

Job Title: Bilingual Domestic Violence Advocate	Salary Classification: Salaried
Reports To: Survivor Services Coordinator	FLSA: Exempt
Supervises: n/a	
Location: Lawrence	November 2020
How to Apply: Send resume and cover letter to Liz Morin at careers@jeannegeiger.org	

Who We Are:

The Jeanne Geiger Crisis Center is a nonprofit organization that provides comprehensive services to meet the complex needs of adult and child survivors of domestic violence. We have offices in Newburyport, Amesbury, and Lawrence, Massachusetts.

The Jeanne Geiger Crisis Center is committed to social and racial justice and to creating a diverse, inclusive, and equitable society. We are an equal opportunity employer and are dedicated to fostering an environment where people from all backgrounds thrive –in particular, people with marginalized identities. While we have a lot of learning still to do, we are working hard to incorporate equity and inclusion into all aspects of our work.

We understand that an intention to be anti-racist and equity-centered does not have a finish line. We are growing, changing, making mistakes, and doing our best to listen. Through this process, we plan to extend our learning organization-wide, revisit and revise our mission and values statements, build more transparency, and make ongoing improvements to organizational culture and operations. We invite you to join us: on this journey to center racial and gender equity and inclusion, and in our mission to empower individuals and engage communities to end domestic violence.

The Advocacy Program is the gateway for survivor services and a foundational program for the Center. Our approach is culturally responsive and survivor centered. Our primary function is to work with survivors of domestic violence by providing counseling, risk assessment, safety planning and case management. We use the empowerment model and a trauma informed approach to move survivors from crisis to stabilization and healing. As part of a multidisciplinary team, we consistently engage in case collaboration both with our internal partners and with community organizations.

The Domestic Violence Advocate provides services to survivors of domestic violence and their families with a focus on responding to patients in Holy Family Hospital. The Advocate acts as an ambassador by engaging in limited community outreach and education.

Major Duties:

- Provide trauma informed services, including crisis intervention, risk assessment, safety planning and ongoing case management to survivors of domestic violence
- Collaborate with internal and external multidisciplinary teams on domestic violence cases
- Engage in (limited) community engagement and education
- Complete data entry and maintain thorough records in a timely manner.
- Participate in various team meetings, training opportunities, and supervisions.
- Stays abreast of local and national issues in domestic violence field
- Support department and agency efforts to improve service-delivery by participating in working groups and helping to develop effective tools and systems. This may include supporting the process of document translation.
- Provide backup for JGCC's 24-hour hotline
- Complete other duties as assigned.

Requirements:

- Demonstrated understanding of the dynamics of domestic violence
- English and Spanish language fluency required; bi-cultural candidates preferred.
- Experience working within a hospital setting or collaborating with hospital/healthcare partner preferred
- Excellent interpersonal skills and ability to build community relationships
- Understanding of equity-related issues within the fields of mental health and domestic violence. Sensitivity to dynamics of privilege and oppression affecting the child welfare, immigration, and criminal justice systems.
- Willingness to fight for equity and justice within the fields of mental health and domestic violence. Awareness of particular dynamics of privilege and oppression affecting the child welfare, immigration, and criminal justice systems, such as white supremacy, toxic masculinity, and heterosexism.
- Comfort delivering clinical services with care and sensitivity across all identities including race, gender identity/expression, sexual identity, and disability status.
- Excellent written and verbal communication skills.
- Travel is required; a valid driver's license, registration, auto insurance and safe driver's record is also required.
- Proficient in Microsoft Word and Outlook

Education Required:

Bachelor's degree in social work/related field or comparable **work experience**.

Mental Demands:

Reading	Verbal communication
Detailed work	Written communication
Confidentiality	Multiple concurrent tasks
Problem Solving	

Physical Demands:

Sitting
Speaking
Listening
Heavy computer use

Special Work Conditions:

1. Occasional evening/weekend hours are required
2. Occasional attendance at early morning/evening meetings and local travel are required.

SOMBWA - Certified State Office of Minority and Women Business Assistance

E/O/E

Visit us online at www.jeannegeigercrisiscenter.org