

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

Thank you for your support. Our generous donors enable us to provide programming that addresses the needs of today's victims and builds resilience to prevent the next generation of victims. This year we helped nearly 1,400 people in crisis rebuild their lives.

As the demand for services goes up, our funding sources become increasingly challenged. Like so many other organizations, we have been forced to focus on our core programs to ensure that the families we serve continue to receive critical and life-saving assistance. We are proud of the work being accomplished and continue to provide high quality services such as: a 24-hour hotline; transitional housing; short-term crisis counseling; emergency shelter; trauma services for children; legal advocacy; housing advocacy; economic skill-building; art therapy; educational groups; and self-esteem building programs for girls.



During this year we have faced an increase in demand for so many of our services. Victims who come to the Center are in far greater need than ever, and the uncertain economy has led to some of the greatest challenges we have yet encountered. Your support and continued commitment provide the funding for the necessary programs and more.

In October 2010, we received a wonderful tribute from the White House—Vice President Biden praised the work of the Jeanne Geiger Crisis Center and the High Risk Team Model[™] when he and President Obama commemorated Domestic Violence Awareness Month. Because of your support of this nationally recognized program, we are able to continue the work with our community partners that is so critical to preventing domestic violence homicide.

Thank you for helping to *stop the violence* and for your interest in the work of the Jeanne Geiger Crisis Center. It takes all of us to make a difference—safe and healthy families lead to safe and healthy communities. We are able to do all that we do because of your generous support and dedication. Thank you again.

Sugarne Carlos

Suzanne C. Dubus Chief Executive Officer Jeanne Geiger Crisis Center

The mission of the Jeanne Geiger Crisis Center

is to empower members of our community to live free from fear, intimidation, violence or the threat of abuse by providing support, advocacy and education.

JEANNE GEIGER CRISIS CENTER HIGH RISK TEAM RECOGNIZED AT THE WHITE HOUSE

President Obama and Vice President Biden spoke about the unprecedented efforts across the Federal Government to protect victims of domestic and sexual violence in an event marking **Domestic Violence Awareness Month** that was held at the White House on October 27, 2010.

Suzanne C. Dubus, Chief Executive Officer of the Jeanne Geiger Crisis Center, was invited to the event and honored to hear the Vice President's comments recognizing the success of the Jeanne Geiger Crisis Center's work to reduce domestic violence homicides through its High Risk Team Model.

"The most dramatic murders occur shortly after the victim tries to leave. That's the most dangerous moment...we need to pick up on the warning signs much better than we have thus far. There have been moments when the system could have worked better—when lives could have been saved. We know this because of what happened to a woman like



Dorothy Cotter, who was 35 years old; a compassionate, beautiful woman and mother of two young daughters. She had suffered years of severe abuse at her husband's hands. Years. Dorothy's case had all the warning signs of homicide. The Jeanne Geiger Crisis Center of Newburyport, Massachusetts, where Dorothy sought help, wrote a note in her file, and that said "Very Lethal Case," but they didn't have the tools to coordinate with the police and the courts. After Dorothy's husband shot her, the Crisis Center made a commitment not only to screen every single woman for the warning signs, but also to bring everyone together to interrupt that cycle of escalating violence. And that's how it goes...it escalates...it never stays the same.

There have been no domestic violence homicides in that community since the project began. We need to replace what we have been doing and replicate this kind of success."

—Vice President Joseph Biden

What is the Jeanne Geiger Crisis Center's High Risk Team Model™?

The High Risk Team Model[™] is a multidisciplinary group of professionals that identify and address the most dangerous cases of reported domestic violence. The Greater Newburyport team partners include the Jeanne Geiger Crisis Center; Newburyport Probation; Amesbury, Salisbury Newburyport and Newbury Police Departments; the Essex District Attorney's Office; the certified batterers' intervention program at Caritas Holy Family Hospital; the Essex County Sheriff's Department and Anna Jaques Hospital.

The Jeanne Geiger Crisis Center developed the model following a domestic-violence-related homicide.

The Team focuses equally on victim safety and services and offender accountability by using a three-pronged approach:

- Early identification of high risk offenders through risk assessment screening
- Case-specific, multidisciplinary response to high risk cases
- Coordinated and ongoing monitoring and containment of offenders along with accessible and high quality victim services

Rather than expecting that victims most at risk of continued physical violence will escape to shelter—effectively forcing them to leave behind their homes, families, friends and communities—the Jeanne Geiger Crisis Center has created a better-coordinated model that is able to address their needs and provide new options for victims who are in high danger.

The High Risk Team is in the sixth year of operation and has transformed the way the community responds to victims in high danger. The model has been replicated in 14 other communities in the Commonwealth, and, to date, the Jeanne Geiger Crisis Center staff have trained over 3,000 criminal justice professionals and advocates in the model.

View the White House event and hear the full speeches by Vice President Biden and President Obama at: http://www.whitehouse.gov/photos-and-video/video/2010/10/27/domestic-violence-awareness-month

FISCAL YEAR 2011 STATISTICS

July 1, 2010 – June 30, 2011

Total Victims1,403
Adults1,276
Children187
Total Services9,001
Adults
Children
Total Hotline Calls 4,980
Family Violence Counseling1,842
Police Collaboration74
Legal Program819
Clinical Program216
Family Casework and Advocacy2,029

Total Direct Services4,021
Adult Support Groups700
Family Violence Counseling558
Family Casework and Advocacy280
Transitional and Emergency Housing15*
Children's Counseling220
Family Therapy140
Counseling for Parents and Caregivers246
Children's Therapeutic Groups27
Child Care117
Legal Representation and Consultation201
District Court Advocacy253
Rapid Response Team24
Art Therapy1,226



Free client services include:

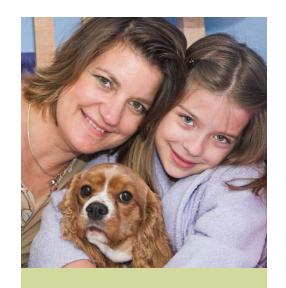
* Figure does not include number of

children benefitting from program.

- 24-hour crisis hotline
- Safety planning
- Emergency shelter/Transitional housing
- Individual counseling
- Support groups with childcare
- Court advocacy
- Legal representation
- Children's trauma intervention program
- Economic independence workshops
- Multidisciplinary approach in high risk cases to help prevent homicide
- Rapid Response Teams that work closely with law enforcement
- Referral and Information

JEANNE GEIGER CRISIS CENTER HIGHLIGHTS OF THE FISCAL YEAR 2011

- The High Risk Team ModelsM of the Jeanne Geiger Crisis Center was highlighted as a best practice in a speech by Vice President Joseph Biden at a reception hosted by President Obama at the White House in October 2010.
- Conducted several statewide and national trainings to communities interested in replicating the High Risk Team Model[™] in their own community.
- A successful annual Breaking the Glass Ceiling Awards Luncheon was launched to raise funds and awareness for Girls Incorporated® of the Seacoast Area.
- The Jeanne Geiger Crisis Center received the 2010 Verizon Foundation Domestic Violence Solutions Award.
- 9,473 crisis intervention services were provided to 1,288 adult and child victims.
- The Crisis Center partnered with the Bright Horizons Foundation to complete the Bright Spaces renovation of the Amesbury office reception area and childcare and conference rooms.
- 15,029 hours of service were provided by volunteers: the equivalent of eight full-time staff.
- Girls Incorporated® of the Seacoast Area hired a program director, added two new programs and expanded services to two additional communities.



HOW YOUR
TAX DEDUCTIBLE GIFT
WILL HELP

\$1,000

offers critical support to nearly 140 callers on the 24-hour crisis hotline.

\$500

sponsors a woman through 10 sessions of financial coaching.

\$250

gives a child 5 hours of counseling with a licensed social worker.

\$100

provides a family with 2 hours of group therapy.

\$5(

supplies local schools with 1 hour of violence prevention work.

"The Crisis Center continues to work with me in advocating for my children in school, helping me financially with gifts for holidays and birthdays for the kids."

—A domestic violence survivol

"The Crisis Center was able to help me obtain an apartment through the Transitional Housing Program after I fled my husband."

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WE ARE PROUD OF OUR EFFICIENCY

As a contributor to the Jeanne Geiger Crisis Center, you can be proud of participating in an organization that is working hard to end family violence in the communities of Amesbury, Georgetown, Groveland, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury and West Newbury.

It costs the Jeanne Geiger Crisis Center \$38,000 each week to provide life changing and life saving services. In order to meet the demand for services, we must raise 52% of our budget via private and corporate donations and grants.

The majority of Jeanne Geiger Crisis Center's resources directly benefit clients - adults and children who live in the communities we serve. Only five cents out of every dollar raised supports administrative and overhead expenses. We are grateful for those who support the Center with contributions as well as those who volunteer their time and energy.



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Special Acknowledgements

We gratefully recognize gifts received from \$1 to \$99 and gifts in-kind. Too numerous to list individually, those contributions were made to our Safer Communities Campaign and Special Events. We sincerely appreciate the thought, warmth, and generosity our donors demonstrated in making these gifts and extend a heartfelt thank you to our wonderful volunteers for their invaluable support.

Questions, comments, or need additional information?

Please contact the Director of Development, Jay McGovern at 978-465-0999, ext. 17 or jmcgovern@jeannegeigercrisiscenter.org. The Development Office endeavors to recognize all donors accurately. We apologize for any inadvertent errors or omissions.

www.jeannegeigercrisiscenter.org

"My first step to healing was spending time with a Jeanne Geiger Crisis Center advocate."



"I am finally beginning to hear my own voice – I plan on participating in the Walk Against Violence to show the world that I am not a victim, but a survivor."

-A survivor who used the Rapid Response Program

FY 1 1 EVENT

19th Annual Walk Against Violence & Dorothy's Run 5K October 17, 2010



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November 17, 2010

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SAFE Studio "Art Heals" Art Auction May 20, 2011



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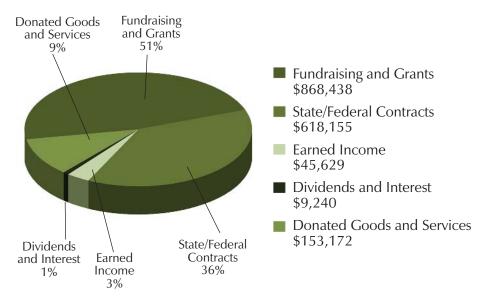
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"I received individual crisis intervention to help me through immediate obstacles. I was able to learn coping skills for anxiety and make a safety plan for my family."

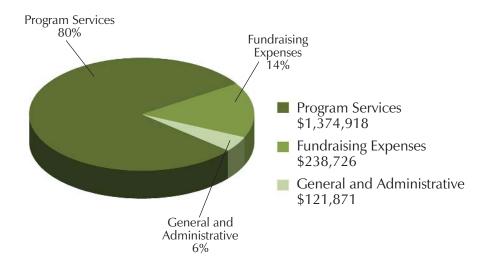




TOTAL INCOME \$1,694,634



TOTAL EXPENSES \$1,735,515



FISCAL YEAR 2011

Economic uncertainty leaves victims of domestic violence in a particularly vulnerable position. At a time when most victims need more services they are reading headlines about organizations closing, programs ending, and funding being cut. We understand that at the Jeanne Geiger Crisis Center and remain committed to providing free services to victims. State and federal contracts represent 36% of our income which means that we must raise the majority of our budget (53%) so that we may continue to provide life-saving services to the families in our communities.

OUR PROGRAMS INCLUDE:

ADVOCACY

Emergency Shelter – The Center offers emergency short-term shelter to domestic violence victims who are forced to seek safer environments. This allows staff to work with clients to place them in longer term shelter or to transition to a new living situation.

Counseling Program/Support Groups – Specialized support groups are offered to victims of domestic violence. In addition to hosting groups at our offices, we collaborate with other organizations to bring support to their clients as well, i.e. groups are led at a local domestic violence/substance abuse shelter, a local batterer's intervention program, and the welfare office.

Clinical Services/Children Overcoming Violence Project (COVE) – The Center provides therapeutic counseling for children who have witnessed domestic violence. As COVE's reputation grew, new referrals became increasingly complex. In many cases, not only have clients children been witnesses to violence, but have themselves been victims of sexual assault and trauma. COVE offers a trauma program which uses specially trained staff, extensive assessments and counseling along with participation of the child's full community of supporters.

Twenty-Four Hour Emergency Hotline – Trained staff and volunteers are available year-round, 24/7 to answer calls.

Domestic Violence Legal Advocacy Project – Legal advocates are stationed at the Newburyport District Court 100 hours per month to assist victims of domestic violence who seek abuse prevention orders. Making contact with over 300 victims each year, advocates provide a gateway to the Center's full array of services. Free representation is offered to those who meet federal poverty guidelines.

Rapid Response Teams – Civilian advocates are paired with police to assist victims of domestic violence in Newburyport, Amesbury and Salisbury. Advocates remain with victims as long as necessary to provide crisis counseling, to conduct safety planning, to help with restraining orders, and to provide legal information. The American Bar Association's Center on Children and the Law selected the Center's Rapid Response Team as a national best practice model—an honor extended to only 5 of more than 500 police departments surveyed across the country.

Transitional Housing – offered to victims and their children, along with financial literacy and coaching and access to educational opportunities, as a means of stabilizing their lives through safe, supportive services.

SAFE Studio Arts Program – Art therapy for victims of abuse and trauma. This service is provided either at our art studio or in local schools and community groups. In fiscal year 2011, staff served 46 adults and 100 children.

High Risk Response Team – The High Risk Response Team is a multi-agency team led by the Center, using risk assessment tools and protocols to identify and intervene in the most dangerous cases of reported domestic violence. The team comprises representatives from victims' services, probation, law enforcement, the district attorney's office, a certified batterers' intervention program, and the local hospital. Individualized intervention plans are developed to interrupt the cycle of escalating violence and minimize the risk of further abuse. In October 2010, this successful initiative was applauded by Vice President Biden at the White House's annual Domestic Violence Awareness event. During fiscal year 2011, the team screened approximately 20 new cases and monitored on-going cases.

EDUCATION AND TRAINING

Education and Prevention Program/School-Based Prevention and Education Programs – The Center aims to stop the violence for the next generation through education and outreach to adolescents. Working with health coordinators in each school district, educators provide information about bullying, teen dating violence, peer pressure and sexual harassment. The workshops help counterbalance the negative messages that bombard girls through popular media. During fiscal 2011, these services were provided to approximately 600 local youth.

Professional Trainings – For five consecutive years, the Center has been selected by the Massachusetts Executive Office of Probation to train probation officers from across the commonwealth about domestic violence and sexual assault. Our staff has trained over 4,000 members of law enforcement, probation officers, and victim witness advocates on risk assessment and the High Risk Team Model.[™]

Girls Incorporated® of the Seacoast Area – Girls Inc., a program of the Center, is a national research, education, and direct advocacy organization that inspires girls to be strong, smart and bold.™ Programs encourage girls, age 6 to 18, to master physical, intellectual, and emotional challenges. During fiscal year 2011, media literacy and video production programming were provided to 86 middle school aged girls, and a financial literacy program was offered to 13 middle school aged girls and their mothers.

"I am so thankful for SAFE Studio to be able to allow me to explore my inner world. My artwork gives me a voice when I cannot find the words."

—SAFE Studio domestic violence survivor

A SPECIAL THANK YOU TO OUR VALUABLE VOLUNTEERS

You Have Made a Difference!

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SAFE Studio – Arts Based Support and Therapy

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^{*} Jeanne Geiger Crisis Center FY12 Board of Directors